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FROM THE AMERICAN PEOPLE

Afya Halisi



Key Informant Interviews with Gender-Based Violence Service Providers at Organizations

Date of interview:	Start Time: End time:
Name of interviewer:	Name of note-taker:
County:	Sub-county/Locality:
Name of the institution/agency:	Name of person interviewed:
Interviewees position:	Contact info of interviewee: Telephone: Email:

Facilitator notes:

- Before beginning, the facilitator should get signed consent forms from everyone who will be participating.
- When ready to begin, the facilitator should tell the participant(s): Hello, my name is _____ and I work with the Afya Halisi project. Thank you for taking the time to speak with us today. I wanted to take some time to talk to you today about your experiences with regard to GBV services. My colleague, _____ is here to assist me by taking notes. Your participation in today's discussion is voluntary. You can choose to leave at any time. You will not lose any benefits if you do not participate. You will also not gain any additional benefits if you do participate. Everything we discuss here is confidential. Nothing that you say will be linked to your name. The discussion should take no more than 2 hours. Before we begin, do you have any questions?
- Respond to all questions, then ask, would you all like to continue?
- Excuse anyone who does not wish to continue, and then begin the discussion.

I. Organizational overview

1. What category does your organization fall under?
 - CBO
 - National NGO
 - INGO
 - FBO
 - Other (Specify) _____
2. Where is your organization active? How long has it been around?
3. What is your specific role?

II. Cultural perceptions of GBV

1. How do people in this community think about GBV? How is this different between women and men?
2. Which forms of GBV are more rampant? Who is mostly affected? *(If not mentioned, probe about FGM/C and defilement)*
3. What are some of the beliefs, traditions, or attitudes in this community that perpetuate the occurrence of GBV?
4. In your opinion, to what extent are adolescents and young people in this community vulnerable to GBV? *(Probe: What are some of the social and cultural practices that increase their risks to GBV?)*
5. What are some of the challenges survivors of GBV face in this community that make them unwilling to report? Or that make it hard for them to access services? *(Probe challenges related to attitudes, social stigma, access to resources and services, safe spaces)*
6. How do community opinion leaders respond to GBV in this community:
 - a. How do they respond to cases of rape?
 - b. How do they respond to cases of defilement?
 - c. How do they respond to case of physical abuse?
 - d. How do they respond to the practice of FGM/C?

III. GBV service provision

1. Now we have some questions about your **service delivery activities**.
 - a. What services do you offer? *(Probe for clinical, legal, psycho-social, other services)*
 - b. Where are these offered?
 - c. Are these services offered at a cost? If so how much do they cost? What happens if someone is unable to pay?
2. Now we would like to ask about your **community engagement activities**.
 - a. Briefly describe what your organization does around this.
 - b. Who participates in community engagement activities? How do you target different groups (women, men, adolescents) with these activities?
 - c. What other interventions do you think are required to strengthen these types of interventions in this county/sub-county?
3. Now we would like to ask about your **prevention activities**.
 - a. What activities do you engage in with a focus on prevention?
 - b. Who is your primary target/audience? How do you target different groups (women, men, adolescents) with these activities?
 - c. In your opinion, how effective are these prevention activities? How could they be more effective?
4. What other organizations/structures provide GBV services? How do you collaborate with them?

5. Are you part of any TWG in this county that meets regularly to address GBV prevention and response? If so:
 - a. Name of the group
 - b. Who convenes these meetings
 - c. How often do they meet
 - d. Which stakeholders attend these meetings
6. What challenges would you say are experienced towards preventing or responding to SGBV in this county? (*Probe: What would you recommend needs to be done?*)
7. Do you have anything else you would like to tell us?

Facilitator notes:

- After the last question has been asked, tell the participant(s): We have now come to the end of our discussion. Before we close, does anyone have any final questions for me?
- Answer the remaining questions, then thank respondent(s) for their time.
- Let participant(s) know if there is anything else they need to do to receive travel reimbursement or other administrative actions.